



QUICK GUIDE

Dedicated Internet Access

 neosnetworks.com

 0345 070 1997

 enquiries@neosnetworks.com



What is Dedicated Internet Access (DIA)?

DIA provides exclusive bandwidth to organisations seeking reliable and dedicated internet access, backed by business-grade Service Level Agreements (SLAs). Unlike shared connections, DIA ensures the entire allocated bandwidth is reserved for a single entity.

Commonly used by large enterprises, data centres, and businesses with high-performance demands, DIA eliminates concerns about speed fluctuations and

congestion. It guarantees a dependable internet connection crucial for daily operations, with timely resolution of break/fix issues.

Our DIA solutions offer speed, flexibility, and reliability, with seamless bandwidth adjustment from 100Mbps to 10Gbps to meet your organisation's dynamic demands, whether you choose a wires only or managed service.

Our DIA solutions

DIA – wires only

This service provides your business with a dedicated and secure internet connection, ensuring fast and uninterrupted access. With exclusive bandwidth, you avoid shared usage concerns, and your data is handled securely by our reliable core network. DIA also gives your in-house IT experts full control over network management, configuration, and security.

DIA – managed

Tailored for businesses outsourcing IT or networking needs, this service provides expert support in establishing, monitoring, and maintaining internet connections. Let us handle the intricacies of connectivity, allowing your business to concentrate on core strengths. We furnish an enterprise-grade router, ensuring continual relevance with firmware and software upgrades for consistently up-to-date and reliable connectivity.

Key benefits include:

	DIA - wires only	DIA - managed
Speed and scalability	100Mbps to 10Gbps	100Mbps to 10Gbps
Network monitoring	Customer responsible for managing service	24/7 monitoring from Neos Networks
Technical support	Requires in-house IT expertise	24/7 Neos Networks helpdesk available
Terminating device (onto your network)	Supplied, configured, and managed by customer	Supplied, configured, and managed by Neos Networks
Router fault/repair	Customer responsibility	Five-hour SLA to fix or replace faulty router

Our DIA options are a valuable choice for businesses that require a reliable, high-speed, and secure internet connection to support their digital operations.

Who should consider DIA?

- Large enterprises
- Data-intensive industries
- Businesses making extensive use of cloud based services
- Businesses implementing internet-first or SD-WAN connectivity wanting local internet connectivity

Additional services

We also offer:

- Ethernet
- Optical
- Dark Fibre
- Wide Area Networking
- Cloud Connect
- Colocation

Prepare a quote

It's easy to do business with us! Our intuitive quoting platform, LIVEQUOTE, enables you to get a quote for our DIA solutions before finalising your order in just a few simple clicks.

Registration is completely FREE!

Visit: neosnetworks.com/livequote

Why Neos Networks?

At Neos Networks, we streamline connectivity challenges, bringing together dedicated teams and technical innovation to provide an enhanced network experience for businesses, government organisations, and partners. With a 20-year industry track record, our collaborative and integrity-driven approach powers the UK's digital future. Trust us for reliable delivery and efficient solutions, giving you a competitive edge on our nationwide network.

We're here to help!

To discover more about our DIA services, visit our website: neosnetworks.com

Have any questions? Feel free to contact us: enquiries@neosnetworks.com

Alternatively, to get a quote and place an order, visit [LIVEQUOTE](#) today!